

CONTINUING EDUCATION

COURSE OUTLINE – Emotional Intelligence for Project Managers

INSTRUCTOR: N/A

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OFFICE: M105

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PREREQUISITE(S): None

REQUIRED TEXT/RESOURCE MATERIALS:

Course materials are included.

CALENDAR DESCRIPTION:

Emotional intelligence (EI) is our ability to identify and control our emotions to achieve positive outcomes in our relationships. Project managers with high EI are better equipped to deal with team members, vendors, stakeholders, and sponsors and to handle and resolve conflicts. This course reviews the underlying concepts of emotional intelligence and explores how project managers can improve, and make use, of their emotional intelligence.

CONTACT HOURS: 3 hours

CEUs: .3

PDU: 3

DELIVERY MODE: Online self-paced

TRANSFERABILITY: N/A

GRADING CRITERIA:

Upon successful completion of the course, you will receive a Certificate of Completion.

EVALUATIONS: Learners must achieve an average test score of at least 70% to meet the minimum successful completion requirement and qualify to receive IACET CEUs.

The following list outlines the PDUs you will earn for completing this course, based on the certification you have.

PMP®/PgMP®

Technical: 1.5 Leadership: 0.5 Strategic/Business: 1 TOTAL: 3

PMI-RMP®

Technical: 0 Leadership: 0.5 Strategic/Business: 1 TOTAL: 1.5

PMI-SP®

Technical: 0 Leadership: 0.5 Strategic/Business: 1 TOTAL: 1.5

PMI-ACP®

Technical: 0 Leadership: 0.5 Strategic/Business: 1 TOTAL: 1.5

PfMP®

Technical: 0 Leadership: 0.5 Strategic/Business: 1 TOTAL: 1.5

PMI-PBA®

Technical: 0 Leadership: 0.5 Strategic/Business: 1 TOTAL: 1.5

STUDENT RESPONSIBILITIES: Completion of any practice lessons, quizzes, assignments, or tests.

COURSE SCHEDULE/TENTATIVE TIMELINE:

Dates vary (refer to website for current availability).

LEARNING OUTCOMES:

Upon successful completion of this course, learners will be able to:

- Discuss the role of emotional intelligence for managers and project managers
- Explain why improving emotional intelligence can improve managerial performance
- Recognize the importance of emotional intelligence in successful project management
- Discuss the nine key EI factors
- Apply EI factors to project scenarios