

## CONTINUING EDUCATION

### COURSE OUTLINE – Effectively Managing Project Stakeholders

**INSTRUCTOR:** N/A

**PHONE:** 780-539-2975

**OFFICE:** M105

**E-MAIL:** ce@gprc.ab.ca

**PREREQUISITE(S):** None

**REQUIRED TEXT/RESOURCE MATERIALS:**

Course materials are included.

**CALENDAR DESCRIPTION:**

This online course is created to help project managers understand and resolve issues that can emerge from interactions among project stakeholders. The course contains ten concise case studies that explore common stakeholder issues. The case studies are designed to simulate the conversations and interactions that occur among project stakeholders, to show learners how to dissect causal elements from these types of conversations—just as they will have to do on their own projects—and to help them prepare appropriate responses. As you work through the case studies, you'll learn effective strategies to resolve stakeholder problems and gain the proficiency necessary to manage interactions and keep your projects on track.

**CONTACT HOURS:** 3 hours

**CEUs:** .3

**PDU:** 3

**DELIVERY MODE:** Online self-paced

**TRANSFERABILITY:** N/A

**GRADING CRITERIA:**

Upon successful completion of the course, you will receive a Certificate of Completion.

**EVALUATIONS:** Learners must achieve an average test score of at least 70% to meet the minimum successful completion requirement and qualify to receive IACET CEUs.

The following list outlines the PDUs you will earn for completing this course, based on the certification you have.

PMP®/PgMP®

Technical: 1    Leadership: 1    Strategic/Business: 1    TOTAL: 3

PMI-RMP®

Technical: 0    Leadership: 1    Strategic/Business: 1    TOTAL: 2

PMI-SP®

Technical: 0    Leadership: 1    Strategic/Business: 1    TOTAL: 2

PMI-ACP®

Technical: 0    Leadership: 1    Strategic/Business: 1    TOTAL: 2

PfMP®

Technical: 0    Leadership: 1    Strategic/Business: 1    TOTAL: 2

PMI-PBA®

Technical: 0    Leadership: 1    Strategic/Business: 1    TOTAL: 2

**STUDENT RESPONSIBILITIES:** Completion of any practice lessons, quizzes, assignments, or tests.

**COURSE SCHEDULE/TENTATIVE TIMELINE:**

Dates vary (refer to website for current availability).

**LEARNING OUTCOMES:**

Upon successful completion of this course, learners will be able to:

- Diagnose the underlying causes of stakeholder problems
- Apply practical tips from experienced practitioners to resolve these problems
- Refine your ability to effectively manage projects and interact with project constituents